

Objective

Results-driven Full Stack Developer seeking a challenging role in web application and software development. Skilled in leveraging programming expertise and web development frameworks to deliver innovative and efficient solutions.

Python	HTML/CSS	JavaScript	Bash/ZSH	Ruby
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Experience

Apple | SPQA Jr. Software Developer Rotation | January 2024 - July 2024

- Supported development, testing, maintenance of existing Rails applications
- Engaged in pair programming sessions and effectively leveraged Test Driven Development methodologies to consistently write clean, maintainable code.
- Collaborated with engineers through code reviews and gained business insights into AppleCare processes.

Apple | Security Automation Enablement | June 2022 - December 2022

- Owned scoping, scripting and automation of security controls to automatically measure their state of compliance in support of security assurance initiatives
- Refactored main codebase to achieve 300x reduction in code execution time
- Created AccessManager Integration for AuditBoard GRC Tool
- Created AWS SQS ingestion script to bridge Risk Registry to AuditBoard
- Created DirectReports utility for mass enumeration of direct reports

Apple | Wireless Multimedia Senior Specialist Rotation | February 2020 - November 2020

- Developed custom Python chatbot with plugin support compatible with Slack
- Maintained macOS Server for chatbot frontend and backend
- Developed web frontend for chatbot using Laravel Framework(PHP/MySQL)
- Answers in Motion & Gather curation for the Wireless Multimedia Space
- Developed, recorded, and published videos for WMM topics in Phantom
- Hosted workshops on WMM Hardware and Networking Topics for advisors

Apple | Wireless Multimedia Commitments Team Rotation | December 2016 - June 2019

- Designed utilities to automate workflow in Bash, Python and AppleScript
- Designed web application for Commitments Team using Laravel Framework(PHP/MySQL)

Apple | Tier 2 Wireless Multimedia | November 2012 - Present

- Refactored existing Node.js advisor support chatbot for Messages to Python
- Collaborated as Flex Mentor for advisors returning to work after extended leaves
- Acted as Training Director for Advisor Cultural Awareness Team
- Provided troubleshooting and solutions for entire hardware and software product line

Support.com | Solutions Center Engineer/Supervisor | January 2010 - December 2012

- Live Malware analysis and remediation process training
- Developed management software in C# for employee trend and analysis tracking

Education

High School, Technical Studies - High School Diploma